

North East

Training Calendar 2023 – 2024

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MHFA England



Induction and Essential Skills

Course Title	Classroom / Webinar	Time	Apr 2023	May 2023	Jun 2023	July 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024
Creative Academy Induction	Webinar	10:30-12:00	Runs every day Monday-Friday (Excluding Bank Holidays)											
Anti-Racism	Webinar	13:00-14:30	5, 13, 20, 27	3, 9, 16, 23, 31	8, 15, 22, 28	4, 11, 18, 26	3, 10, 17, 23, 29	5, 12, 20, 28	5, 12, 18, 23, 24, 31	1, 6, 7, 13, 15, 21, 23, 27, 30	4, 7, 13, 14, 19, 20	2, 4, 10, 11, 16, 18, 23, 24, 29	1, 6, 7, 12, 13, 20, 21, 27	1, 5, 6, 12, 14, 19, 21, 26, 28
Code of Conduct & Professional Boundaries	Webinar	Varies (See month)		10 (13:00-15:30)			8 (09:30-12:00)			9 (13:00-15:30)			7 (09:30-12:00)	
Confidence, Assertiveness and Resilience	Webinar	Varies (See month)			13 (09:30-12:00)			13 (13:00-15:30)			19 (09:30-12:00)			20 (13:00-15:30)
Data Protection and Information Governance	Webinar	13:00-14:00	26	30	26	25	30	29	26	29	21	30	29	27
Effective Key Working, Daily Care Notes and Support Planning	Webinar	Varies (See month)	27 (09:30-12:30)	22 (13:00-16:00)	26 (09:30-12:30)	27 (13:00-16:00)	21 (09:30-12:30)	28 (13:00-16:00)	30 (09:30-12:30)	27 (13:00-16:00)		8 (09:30-12:30)	15 (13:00-16:00)	18 (09:30-12:30)
First Aid & Basic Life Support	Classroom (Stockton)	2 sessions on each date: 09:30-12:30 & 13:00-16:00	18	9	14	11	8	12	12	14	13	16	13	12
	Classroom (Gateshead)	09:30-12:30	26	24	21	26	22	20	25	22	20	24	21	20
	Webinar	09:30 – 12:30	14, 21, 28	5, 12, 19, 26	2, 9, 16, 23, 30	7, 14, 21, 28	4, 11, 18, 25	1, 8, 15, 22, 29	6, 13, 20, 27	3, 10, 17, 24	1, 8, 15, 22	5, 12, 19, 26	2, 9, 16, 23	1, 8, 15, 22
Food Safety	Webinar	Varies (See month)	12 (13:00-14:30)	18 (09:30-11:00)	28 (13:00-14:30)	25 (09:30-11:00)	23 (13:00-14:30)	28 (09:30-11:00)	31 (13:00-14:30)	22 (09:30-11:00)	21 (13:00-14:30)	24 (09:30-11:00)	19 (13:00-14:30)	19 (09:30-11:00)
Fraud Prevention & Client Finance	Webinar	10:00-12:00	14, 28	12, 26	9, 23	7, 21	4, 18	1, 15, 29	13, 27	10, 24	8, 22	5, 19	2, 16	1, 15

Induction and Essential Skills (cont.)

Course Title	Classroom / Webinar	Time	Apr 2023	May 2023	Jun 2023	July 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024
Infection Control	Webinar	Varies (See month)	12 (14:30-15:30)	18 (11:00-12:00)	28 (14:30-15:30)	25 (11:00-12:00)	23 (14:30-15:30)	28 (11:00-12:00)	31 (14:30-15:30)	22 (11:00-12:00)	21 (14:30-15:30)	24 (11:00-12:00)	19 (14:30-15:30)	19 (11:00-12:00)
Medication Administration	Classroom (Stockton)	09:30-16:30	5	10	7	5	9	6	11	8	6	10	7	7
	Classroom (Gateshead)	09:30-16:30	5	16	7	18	2	6	4	15	13	3, 10	7	7
	Webinar	09:30-12:30	19	15	14	13	8	4	4	2, 28		17	15	12
		13:00-16:00	6	2, 30	29	26	21	19	19	15	15	2	1, 28	25
Safeguarding People at Risk & Mental Capacity Act (MCA) & Deprivation of Liberty Safeguards (DoLS)	Classroom (Stockton)	09:30-16:30	6	11	6	13	15	19						
	Classroom (Gateshead)	09:30-16:30	19	17	15	12	29	26	18	8	12	17	14	14
	Webinar	09:30-16:30	11, 26	11, 24	6, 19	4, 19	3, 16, 29	11, 26	11, 26	8, 21	4, 19	25	20	19

Specialist Skills

Course Title	Classroom / Webinar	Time	Apr 2023	May 2023	Jun 2023	July 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024
Blood Glucose Monitoring	Webinar	13:00-14:00	24		8	17	31		9	23		4	12	28
Diabetes Management	Webinar	09:30-11:30	24		8	17	31		9	23		4	12	28
Emergency Administration of Auto Injectors for Anaphylactic Shock	Webinar	1 hour	Available on Request											
Epilepsy Management	Webinar	09:30-11:30	6	18	29		10	21		2	14	25		7
Safe Removal of Ligatures	Classroom (Gateshead)	13:00-14:30	26						25					

Clinical Skills

Course Title	Classroom / Webinar	Time	Apr 2023	May 2023	Jun 2023	July 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024
Buccal Midazolam Administration	Webinar	13:00-15:00	6	18	29		10	21		2	14	25		7
Catheter Care	Webinar	09:30-11:30	5	4	5	6	7	4	5	6	7	11	8	4
Dysphagia – Supporting People with Swallowing Difficulties	Webinar	09:30-11:30	13	10	12	13	14	14	10	13	11	15	13	14
Falls Prevention	Webinar	13:00-15:00	25	23	26	24	30	25	23	30	18	29	29	25
Nutrition & Hydration	Webinar	13:00-15:00	13	10	12	13	14	14	10	13	11	15	13	14
Managing Incontinence, Constipation and Faecal Impaction	Webinar	13:00-15:00	3	2	1	3	3	7	2	1	4	3	5	5
Oral Care – including Mucosa and Dentures	Webinar	13:00-15:00	17	16	22	20	22	18	16	20	20	22	22	21
Percutaneous Endoscopic Gastrostomy (PEG) Care and Support	Webinar	09:30-11:30	17	16	22	20	22	18	16	20	20	22	22	21
Pressure Area Care and Maintaining Healthy Skin	Webinar	09:30-11:30	25	23	26	24	30	25	23	30	18	29	29	25
Stoma Care	Webinar	09:30-11:30	3	2	1	3	3	7	2	1	4	3	5	5
Stroke – Cerebrovascular Accident (CVA) & Transient Ischaemic Attack (TIA)	Webinar	13:00-15:00	5	4	5	6	7	4	5	6	7	11	8	4

Mental Health

Course Title	Classroom / Webinar	Time	Apr 2023	May 2023	Jun 2023	July 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024
Affective Disorders: Trauma Informed Care	Classroom (Gateshead)	13:00-16:00						20						20
	Webinar	13:00-15:30	4		7		15		2		4		14	
Basic Principles of De-Escalation	Classroom (Gateshead)	14:30-16:30	26						25					
	Webinar	09:30-12:00	4		7		15		2		4		14	
Hoarding Disorder: Trauma Informed Care	Webinar	09:30-12:00		17		10		12		16		18		26
Monitoring the Side Effects of Clozapine	Webinar	Varies (See month)	27 (14:00-15:00)		16 (14:00-15:00)	19 (14:00-15:00)		13 (14:00-15:00)	26 (14:00-15:00)		5 (10:00-11:00)	26 (10:00-11:00)		12 (14:00-15:00)
Obsessive Compulsive Disorder (OCD)	Webinar	13:00-15:30		17		10		12		16		18		26
Personality Disorder: Trauma Informed Care	Classroom (Gateshead)	13:00-16:00			21						20			
	Webinar	13:00-15:30		3		5		5		9		9		11
Schizophrenia and Psychosis: Trauma Informed Care	Classroom (Gateshead)	13:00-16:00				26							21	
	Webinar	09:30-12:00		3		5		5		9		9		11

Mental Health (cont.)

Course Title	Classroom / Webinar	Time	Apr 2023	May 2023	Jun 2023	July 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024
Self Harm & Suicide	Classroom (Gateshead)	13:00-16:00		24						22				
	Webinar	13:00-15:30	20		20		24		18		12		26	
Working with Substance Misuse	Classroom (Gateshead)	13:00-16:00					22					24		
	Webinar	09:30-12:00	20		20		24		18		12		26	

Management Training

Course Title	Classroom / Webinar	Time	Apr 2023	May 2023	Jun 2023	July 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024
Anti-Racism for Senior Staff	Webinar	13:00-15:00	19				24				6			
EDHR & Culturally Appropriate Care & Support for Managers	Webinar	13:00-15:00			20				19				14	
Emotionally Unstable Personality Disorder: Supporting Staff	Webinar	13:00-15:00		24				21				17		
Equality, Diversity and Human Rights (EDHR): The Golden Thread	Webinar	13:00-15:00				19				22				13
Medication Observation for Senior Staff	Webinar	Varies (See month)	18 (13:00-16:30)		13 (09:30-13:00)		17 (13:00-16:30)		17 (09:30-13:00)		13 (13:00-16:30)		6 (09:30-13:00)	

Management Development Pathway

Course Title	Classroom / E-Learning	Time	Apr 2023	May 2023	Jun 2023	July 2023	Aug 2023	Sep 2023	Oct 2023	Nov 2023	Dec 2023	Jan 2024	Feb 2024	Mar 2024
Manager Induction Standards	E-Learning	N/A	Available as E-Learning											
Step Up to Leadership	Classroom	Full Day	Available on Request											
Leading your Services Good to Great (KLOE)	Classroom (3 days)	Full Day												
Leading Change; Improving Care	Classroom (4 days)	Full Day												

E-Learning

Creative Academy E-Learning Suite (Submit training application form to apply)		Additional Bridge Courses (Available to self-enrol)
Acquired Brain Injury	LGBTQ+ Awareness	Customer Service Success
Covid-19 Awareness	Living Well with Dementia	Coaching and Feedback
Data Protection and Information Governance	Medication Administration	Critical Thinking and Problem Solving
Diabetes Awareness	Mental Capacity Act & Deprivation of Liberty Safeguards	Effective Meetings
Dyspraxia Awareness	Moving & Positioning	Emotional Intelligence
Electrical Safety	Moving & Handling for non-care staff	Goal Setting & Achieving
Epilepsy Awareness	Positive about Autism	Hiring for Managers
Equals Cards	Positive Behaviour Support	Improving Presentation Skills
Fire Safety Awareness	Pressure Area Care	Preventing Aggressive Behaviour in the Workplace
Food Safety	Recruiting & Engaging Volunteers	Preventing Workplace Harassment (Manager Edition also available)
Fraud Prevention & Client Finance	Safeguarding People at Risk	Sales Fundamentals: Selling for Success
Health & Safety Awareness	Supporting People with a Learning Disability	Teamwork: Being an Effective Team
Health Action Planning	Supporting People With Their Oral Health Care	Thriving Through Conflict
Infection Control	Understanding Mental Health	
Legionella Awareness	Writing Daily Care Notes	
Bridge e-learning platform can be accessed via https://creativesupport.bridgeapp.com/		

Course Information

For more information about all of the available
courses that we deliver, please see our:

[Course Information Booklet](#)

How to Apply
To enrol yourself or an individual onto one of the scheduled dates, please submit an Individual Application Form .
To enrol a group of staff onto one of the scheduled dates, please submit a Group Application Form .
For any extra training requests, please submit a Senior Manager Extra Training Request Form .